



# YOUR SUMMER JOURNEY HAPPENS HERE

BBYO.ORG/SUMMER

## SUMMER 2020 FAQs

### 1. Are BBYO Summer 2020 programs still taking place?

Yes, we are busily planning for summer 2020 and remain hopeful that all of our domestic leadership programs are taking place. We're working hard to stay agile as we develop more and more digital offerings, but the sense of connection and unity built at BBYO summer experiences is unparalleled.

### 2. What happens if BBYO has to cancel a summer program after May 1? Will I get my payments back?

We know BBYO families are adjusting to a "new normal" right now, and summer programs have probably never sounded better. We are still planning for a wonderful summer and we look forward to the day when we're back to "business as usual," but in the meantime, BBYO is continuing to monitor the situation regularly and we will continue evaluating any policy or cancellation deadlines. *Should we determine that your session requires cancellation, we will give you the option of moving your registration to an alternate summer program or session or reimburse families in full.*

### 3. How will you decide whether a program can proceed?

We need to feel confident that we can provide a safe and meaningful experience for our teens and staff. From a health and safety perspective, this determination will be made based on travel restrictions in place and guidance from CDC, WHO, local health authorities, and our program partners. From an experience perspective, this determination will be made based on our ability to provide the meaningful and joyous programming you expect.

### 4. When will BBYO determine when a program is cancelled?

BBYO continues to monitor updates a regular basis and is working with our program partners, Perlman Camp, Beber Camp, and Camp Chi, on what the absolute deadline is to make that call and provide a safe and fun environment for all of us. BBYO reserves the right to adjust the dates of programs as the situation continues to change. In addition, BBYO reserves the right to adjust program start dates based on guidelines from local health authorities and will be in touch with families as soon as that information becomes available.

### 5. What are the important dates I need to know?

- 4/15/2020 (EXTENDED from 3/3/20)
  - Last day to cancel registration from domestic programs without a fee
- 5/1/2020 (EXTENDED from 4/2/20)
  - Last day to cancel from domestic programs with all funds refunded, except for \$250 deposit
- 5/1/2020 (EXTENDED from 4/2/20)
  - Balance must be paid in full

**6. Can I transfer my session registration to another session or BBYO domestic program?**

Yes, if there is space available, we are glad to offer maximum flexibility and honor any transfers between domestic summer programs through May 1. Please reach out to our BBYO Summer Team at [bbyosummer@bbyo.org](mailto:bbyosummer@bbyo.org) and we will be happy to connect with you regarding your interests and help you transfer if space is available. After May 1, we will work with families to transfer registrations should their sessions be cancelled.

**7. Is scholarship funding still available?**

Yes, we still have scholarship funds available! BBYO has recently secured a charitable gift to help support those needing some financial assistance during this potentially economically challenging time. Once you are registered for a program, if you need scholarship or additional scholarship, please fill out the scholarship application linked [here](#). Once you have submitted the scholarship application, please notify your local BBYO regional office so they can get back to you with a decision. We also encourage our parents to look for community scholarship opportunities through their local JCC, Jewish Federation, Synagogue, and One Happy Camper (if eligible).

**8. How does travel insurance work?**

BBYO recommends purchasing a travel insurance policy, available through [CampDoc](#). Families can currently purchase a Basic Plan, and we encourage you to carefully read any plan details.

**9. What if I am interested in BBYO summer 2020 but not ready to sign up?**

The best way to ensure a teen has a guaranteed spot at the program of their choice is by completing a registration. We acknowledge the hesitancy to make concrete plans during this fluid time and that is why we have adjusted our policies and deadlines to ensure parents can have confidence when signing up. That said, if you are not ready to register, we have created an [interest form](#) and we will reach back out to families who fill it out to work with them to register later in the season.